



To our valued brokers,

In these uncertain times, London Aviation Underwriters recognizes that our insureds may be experiencing difficulties related to the COVID-19 pandemic. While London Aviation Underwriters is adapting its procedures to ensure compliance with all regulatory requirements arising out of the pandemic, we encourage you to contact us with questions regarding specific policies or issues.

Payment of Premiums: LAU understands that some of our policyholders may be facing fiscal challenges as a result of the pandemic. We stand ready to work with impacted policyholders to ensure continuity of coverage. For assistance regarding extension of premium payments for a specific policy, please contact us via email at natalie.galindo@londonaviation.net.

Policy Notices and Renewal Processing: Many states encourage or require insurers to temporarily suspend the mailing of nonrenewal and conditional renewal notices to policyholders. LAU will be sending a separate communication withdrawing all non-renewal and conditional renewal letters previously issued in those states that have imposed a moratorium on the issuance of non-renewal and conditional renewals. For instance, in the states Louisiana, Oregon, and New York, we will be sending offers to extend the expiring policy for an additional period. We encourage you to present the extension offers to retail agents (if appropriate) and insureds. If the offer is accepted, please email the acceptance to us at lau@londonaviation.net for immediate processing.

In those states where no moratorium has been imposed on non-renewals or conditional renewals, please contact us if any insureds are impacted by the pandemic to work out a possible solution.

If you have any questions regarding the above. Please call (206) 285-5401 for assistance.

Jeffrey T. Sutton

President

London Aviation Underwriters, Inc.